On a client call , you give an incorrect information which the client brings to your notice . You should \_\_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

pretend you did not listen & change the topic

explain the reasons for giving the incorrect information

**apologize & provide correct information**

apologize but do nothing about the incorrect information

**Q2**

With regards to business email communication , which statement is false?

*Single Choice - Select one correct answer from the options list.*

Subject line is needed for an email

There may  be a maximum size limit for attachments to be sent

Email is inexpensive and easy for communicating with people at different time zones

**Email communication cannot be used as a proof or evidence as it is a written communication**

**Q3**

If an international client finds it difficult to understand your accent on a call , you could \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Disconnect the call to avoid any embarrassment

Tell the client instead of a call , an email communication is better and not to schedule calls with you

**Slow down your rate of speech , pause more , repeat information and later work on your accent for future calls with clients.**

Ignore and continue with your usual accent

**Q4**

Which of these is inappropriate behavior in workplace?

*Single Choice - Select one correct answer from the options list.*

Taking personal calls during break time

Wearing smart casuals on Fridays

**Using profanity**

Smiling often to acknowledge others

**Q5**

Culture diversity at a workplace like ours  includes \_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Hostility towards employees based on their cultural background

**Mutual respect and tolerance among employees**

Zero tolerance towards people of different faiths

Judging employees based on their ethnicity and  nationality

**Q6**

In a meeting with your team ( including team leader ) a peer disagrees with your input or ideas, you should \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Disagree with the disagreement

Remain silent to please the peer and others

**Seek reasons for disagreement and listen to understand the same**

Change the topic or subject

**Q7**

Emotional intelligence can be defined as \_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Capacity to sympathize with others

Capacity to analyze a situation using all facts & information

Capacity to use other person's weaknesses to one's own advantage

**Capacity to use emotional information ( of self & others )  to guide thinking and behavior**

**Q8**

While speaking English ( business language ) the ability to choose the correct words to convey the intended meaning is called \_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Rate of speech

Fluency

Paraphrasing

**Diction**

**Q9**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a trait of good listening skills.

*Single Choice - Select one correct answer from the options list.*

Interruption

Agreeing to everything said

Prejudice

**Paraphrasing**

**Q10**

Which statement is true ?

*Single Choice - Select one correct answer from the options list.*

Employees with less than 3 years of work experience do not need to follow company's culture

It is not advisable to use the company's standard signature in business emails

It is permissible to take unplanned leaves without informing the manager or supervisor

**We should avoid discussion on religion & politics at workplace**

**Q11**

Which of the following describe  IPv6 Link Local address?

*Single Choice - Select one correct answer from the options list.*

2000::/3

FF00::/10

**FE80:/10**

7000::/3

**Q12**

If we are dividing a class B address for creating 4096 subnets, how many hosts can be added in each of the subnet?

*Single Choice - Select one correct answer from the options list.*

**14**

16

30

60

**Q13**

Which of the following is not a valid type of ACL?

*Single Choice - Select one correct answer from the options list.*

Standard

Extended

**Named**

None of the Above

**Q14**

Which of the following is not a private IP addresses?

*Single Choice - Select one correct answer from the options list.*

10.212.1.3

**172.16.34.1.3**

192.168.1.1

None of the Above

**Q15**

What is the administrative distance of OSPF?

*Single Choice - Select one correct answer from the options list.*

90

100

120

**110**

**Q16**

The \_\_\_\_\_ protocol allows the administrator to assign a cost, called the metric, to each route.

*Single Choice - Select one correct answer from the options list.*

**OSPF**

RIP

BGP

BBGP

**Q17**

Which of the following is not a valid DTP mode?

*Single Choice - Select one correct answer from the options list.*

Access

**cut-through**

Trunk

Dynamic Desirable

**Q18**

BDR Election is done in \_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

RIP

IGRP

EIGRP

**OSPF**

**Q19**

\_\_\_\_\_ is an authentication protocol.

*Single Choice - Select one correct answer from the options list.*

**CHAP**

HDLP

LSAP

IEP

**Q20**

\_\_\_\_\_ is a proprietary Data Link Layer protocol developed by Cisco Systems.

*Single Choice - Select one correct answer from the options list.*

RARP

**CDP**

OSPF

RIP

**Q21**

Which of the following is not a valid type of dynamic routing?

*Single Choice - Select one correct answer from the options list.*

DVR

LSR

ADVR

**None of the Above**

**Q22**

What is the broadcast address of 192.168.1.3/27?

*Single Choice - Select one correct answer from the options list.*

192.168.1.29

192.168.1.30

**192.168.1.31**

192.168.1.32

**Q23**

How many subnet bits are required if we require 16382 hosts in a class A network of 10.1.3.15 and remaining to be used for network portion.

*Single Choice - Select one correct answer from the options list.*

6

8

**10**

12

**Q24**

Which type of connection will not require a straight-through cable?

*Single Choice - Select one correct answer from the options list.*

Server to Hub

**Server to Switch**

Switch to Router

None of the Above

**Q25**

\_\_\_\_ cable need to be used for connecting a PC to a Switch/Router.

*Single Choice - Select one correct answer from the options list.*

**Rollover**

SATA

HDMI

USB

**Q26**

Which of the following is not a valid routing protocol?

*Single Choice - Select one correct answer from the options list.*

ospf

bgp

igrp

eigrp

**None of the Above**

**Q27**

What is entity?

*Single Choice - Select one correct answer from the options list.*

**name of the table**

fields in the table

values in the table

A & B

**Q28**

Why is EF Codd Rules used for?

*Single Choice - Select one correct answer from the options list.*

design a database

**designed to define what is required from a database management system in order for it to be considered relational**

define a database

create a table

**Q29**

\_\_\_\_ is most suitable to protect data of a complete volume drive.

*Single Choice - Select one correct answer from the options list.*

firewall

DriveLocker

**BitLocker**

ADDS

**Q30**

Anaconda is a \_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

bootloader

Desktop Environment

**Installer**

Antivirus

**Q31**

During recue mode, the Linux installation be mounted under \_\_\_\_ directory.

*Single Choice - Select one correct answer from the options list.*

**/mnt/sysimage**

/mnt/sysrescue

/mnt/rescue

/mnt/recimage

**Q32**

NetBIOS uses \_\_\_\_ for name resolution.

*Single Choice - Select one correct answer from the options list.*

DHCP

MX

**WINS**

APIPA

**Q33**

When you start up the computer the boot up storage at which the BIOS versions manufacturer and data are displayed on the monitor is called?

*Single Choice - Select one correct answer from the options list.*

Bootstrap

**Power on self test (POST)**

System configuration

Kernel loading

**Q34**

In a workgroup computer \_\_\_\_ is the authority for authentication.

*Single Choice - Select one correct answer from the options list.*

passwordfile

shadowfile

**SAM**

ADDC

**Q35**

\_\_\_\_\_ can be used to check filesystem consistency.

*Single Choice - Select one correct answer from the options list.*

fcheck

fscons

**fsck**

checkfs

**Q36**

\_\_\_\_\_\_ can be used to automate windows tasks.

*Single Choice - Select one correct answer from the options list.*

DHCP

WINS

**PowerShell**

APIPA

**Q37**

In Linux, Hard Disks will be detected under \_\_\_\_\_\_\_\_\_ directory.

*Single Choice - Select one correct answer from the options list.*

/hdd

/hd

/disk

**/dev**

**Q38**

Which of the following is a type of IPv6 address?

*Single Choice - Select one correct answer from the options list.*

Class A

**Link Local**

Broadcast

CIDR

**Q39**

\_\_\_\_ bits are used for network portion in a IPv6 address?

*Single Choice - Select one correct answer from the options list.*

16

32

**64**

128

**Q40**

\_\_\_\_\_ is better for incremental backup.

*Single Choice - Select one correct answer from the options list.*

tar

rpm

**rsync**

incbkp

**Q41**

By default  what  is the lease period of DHCP server  in windows server 2012?

*Single Choice - Select one correct answer from the options list.*

5days

7days

**8days**

10 days

**Q42**

We need to use \_\_\_ to recover root password.

*Single Choice - Select one correct answer from the options list.*

provision mode

super mode

root mode

**single user mode**

**Q43**

syslinux is a \_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

partition

**bootloader**

configuration editor

antivirus

**Q44**

\_\_\_\_\_ is used for copying and converting data.

*Single Choice - Select one correct answer from the options list.*

cp

cv

cpcv

**dd**

**Q45**

Expand LILO?

*Single Choice - Select one correct answer from the options list.*

Little Loader

Lead loader

Live loader

**none of the above**

**Q46**

rule of BCNF?

*Single Choice - Select one correct answer from the options list.*

non key attribute depends on non key attribute

non key attribute depends on itself

**non key attribute depends on primary key**

none the above

**Q47**

Which is not a valid email service agent?

*Single Choice - Select one correct answer from the options list.*

**Mail receiver agent**

Mail User agent

Mail delivery agent

none of the above

**Q48**

The Protocol which uses port no 23 is?

*Single Choice - Select one correct answer from the options list.*

**Telnet**

SSH

FTP

SMTP

**Q49**

Which one of the following is not a computer language?

*Single Choice - Select one correct answer from the options list.*

BASIC

COBOL

**LOTUS**

FORTRAN

**Q50**

Printer Drum is ?

*Single Choice - Select one correct answer from the options list.*

+ve charge

- ve charge

Neutral

**1 and 2**

**Q51**

Which DLL is responsible for displaying the logon Screen?

*Single Choice - Select one correct answer from the options list.*

NTDLL.DLL

**BOOTVID.DLL**

msginA.DLL

USER32.DLL

**Q52**

EPROM is

*Single Choice - Select one correct answer from the options list.*

**Electrically Programmable Memory**

Electrically Procesor Memory

Erasable Programmable Memory

None of the above

**Q53**

AAAA record is \_\_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

**IPv6 address record**

IPV6 address inclusion record

IP4 address record

Naming Authority Pointer

**Q54**

POST Stands for?

*Single Choice - Select one correct answer from the options list.*

**Power on self test**

Power on slef terminate

Post of system test

Non of the above

**Q55**

Which of the following RAID cannot protect against disk failure?

*Single Choice - Select one correct answer from the options list.*

RAID 1

RAID 5

Both RAID 1 and RAID 5

**None of the Above**

**Q56**

Expand MPL.

*Single Choice - Select one correct answer from the options list.*

Modern public License

Mongo Public License

**Mozilla Public License**

None

**Q57**

Application access flow?

*Single Choice - Select one correct answer from the options list.*

**Application->Operating system->Hardware**

Application->Hardware

Application->hardware->Operating System

None of the above

**Q58**

What is known a repository of Configuration in Windows?

*Single Choice - Select one correct answer from the options list.*

WMI

AUTORUN

REGISTRY

FILES

**Q59**

\_\_\_\_\_ works at datalink layer.

*Single Choice - Select one correct answer from the options list.*

**Switch**

Hub

Router

NIC

**Q60**

What is the size of virtual address space in  64 bit systems?

*Single Choice - Select one correct answer from the options list.*

**8TB**

5TB

6TB

7TB

**Q61**

\_\_\_\_\_\_  is a specification intended to be used as an interface by software components  to communicate with each other.

*Single Choice - Select one correct answer from the options list.*

**API**

Program interface

User interface

AIP

**Q62**

MAPI stands for?

*Single Choice - Select one correct answer from the options list.*

Mail Application Programming Interface

Main Application Programming Interface

**Messaging Application Programming Interface**

Messaging Authority for Program Interface

**Q63**

Maximum partition size of NTFS?

*Single Choice - Select one correct answer from the options list.*

4GB

16GB

4EB

**16EB**

**Q64**

What is used to map image and data files into a processes address space.

*Single Choice - Select one correct answer from the options list.*

Data Mapping

**Memory Mapping**

Directory Mapping

H/W mapping

**Q65**

A process has how many states?

*Single Choice - Select one correct answer from the options list.*

6

3

4

**5**

**Q66**

Which was the first Unix filesystem to support Journaling?

*Single Choice - Select one correct answer from the options list.*

EXT

EXT2

**EXT3**

EXT4

**Q67**

What is Isolation?

*Single Choice - Select one correct answer from the options list.*

Isolation of data

**no transaction should be able to interfere with another transaction**

Separation of data

Movement of data

**Q68**

How many run levels are there in Linux?

*Single Choice - Select one correct answer from the options list.*

5

6

**7**

8

**Q69**

Which is the switching mode?

*Single Choice - Select one correct answer from the options list.*

**cut – through**

pulse

just forward

RTF

**Q70**

dbms?

*Single Choice - Select one correct answer from the options list.*

database maintenance system

**database management system**

database management software

a,b,&c

**Q71**

Which is not layer 3 device?

*Single Choice - Select one correct answer from the options list.*

Router

Layer 3 Switch

**Bridge**

c & d

**Q72**

Limitations of file based approach?

*Single Choice - Select one correct answer from the options list.*

isolation of data

duplication of data

data dependence

**a,b &c**

**Q73**

XOR of 1000 and 1001 is \_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

1001

0110

**0001**

1110

**Q74**

Port Number of DHCP Server?

*Single Choice - Select one correct answer from the options list.*

65

66

**67**

68

**Q75**

IANA stands for \_\_\_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

**Internet Assigned Numbers Authority**

Internetwork Assigned Numbers Authority

Internet Assigning Numbers Authority

Internet Assigned Numbering Authority